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 ABN 23 054 687 035  
 Web seeleyinternational.com

**TERMS & CONDITIONS FOR THE ONLINE WARRANTY PROMOTION:**

- The ONLINE WARRANTY promotion consists of monthly prize draws from the database of new product warranty registrations across all Seeley International brands during the period of the promotion. Australian and New Zealand customers only. There shall be one (1) prize drawn each month.
- The monthly prize consists of a Seeley branded eftpos card/s to the value of \$100 (valid for up to 12 months) and redeemable anywhere there is an eftpos terminal, plus two (2) product maintenance services up to the value of \$200 each. One customer per month will win this prize.
- Both product maintenance services must be completed within four (4) years of the date of installation of the product.

1. Participation in this Promotion is deemed to be acceptance of these Terms and Conditions.
  2. The Promoter is Seeley International Pty Ltd ABN 23 054 687 035 ("Seeley International"), with its principal place of business at 112 O'Sullivan Beach Road, Lonsdale, SA, 5160.
  3. The promotion is only offered within Australia and New Zealand, to residents who are aged 18 years and over.
  4. The promotion will commence at 9am A.E.S.T. on 1 October 2021 and conclude by the close of business on 30 March 2022 ("Promotional Period"), unless Seeley International decides at its discretion to discontinue the promotion on an earlier date. The Closing Date of the promotion is the date upon which the promotion concludes or is discontinued, as set out in this clause.
  5. Employees of Seeley International and its related entities, and participating dealers, retailers, installers, service agents or other agencies or businesses associated with this promotion, and all of their employees (and any spouse, domestic partner, parent, guardian, child or sibling of employees of the entities referred to in this paragraph) are all ineligible to enter the competition or receive a prize.
- Prizes will be drawn at Seeley International's Lonsdale office at 4:00pm on the 15<sup>th</sup> day of each month (or if the 15<sup>th</sup> falls on a weekend or public holiday, then on the next business day), commencing on 15 October 2021, with the final prize to be drawn on 15 March 2022. There will be six (6) prizes in total that are drawn. The total prize pool has a value that does not exceed \$3,000.
6. Each winner will be notified by post within 14 days of the draw taking place. All winners will be published on Seeley International's website within 30 days of the final draw (unless we are asked by a winner to keep their name confidential). If we are unable to contact the winner of a prize, or there are any unclaimed prizes, then those prizes will be redrawn 60 days after the Closing Date.
  7. Instructions and information about how to claim the 2 product maintenance services form part of the Terms and Conditions of this Promotion.
  8. Eligible Products must be installed and commissioned properly or competently, and in accordance with Seeley International's installation instructions and all Territory, State and Federal regulations. Eligible Products must be serviced in accordance with the instructions in the relevant owner's manual.
  9. Additional charges for each service may be incurred where there is difficulty in gaining access, or if required to ensure safe access and OH&S compliance by the service agent, and these additional charges (including the hiring of any equipment required) will be the responsibility of the winner of the prize. Any additional charges will be quoted by the service agent upon attending site.
  10. In the event that the service agent or Seeley International deems that the product maintenance service cannot be safely carried out (because of the site conditions or for some other reason), then the service agent/Seeley International shall not be required to carry out the service and the winner agrees that Seeley International's obligation to provide the service has been fully satisfied.

**HOW TO BE ELIGIBLE TO WIN A PRIZE:**

11. To participate in this promotion, a customer must:
  - (a) purchase and pay for a Seeley International product from a participating dealer during the Promotional Period ("Eligible Product");
  - (b) have the Eligible Product supplied within the Promotional Period and installed (by the same participating dealer they purchased it from) on or before the Closing Date;
  - (c) register their product warranty via Seeley International's website ([www.seeleyinternational.com](http://www.seeleyinternational.com)) prior to the Closing Date (all details must be completed, including the full address of the site at which the Eligible Product is installed and the customer's postal

address if different to this); upon request by Seeley, provide the Tax Invoice, proof of payment, or other evidence of the supplier, date of purchase and date of installation of the Eligible Product; and

(d) comply with all of the requirements set out in these Terms and Conditions.

12. Where the evidence produced by the customer under clause 12(d) is insufficient or inadequate, then Seeley International reserves the right to request further documentation to verify that the purchase of the Eligible Product was made from a participating dealer within the Promotional Period and that the Eligible Product was installed on or before the Closing Date of the promotion. Provision of the prize will be subject to Seeley International being satisfied that these conditions have been complied with.

13. The prize can only be issued to the customer who purchased and had the Eligible Product installed, and whose name appears on the corresponding tax invoice. (The participating dealer who sold the Eligible Product is not permitted to complete the warranty registration on the customer's behalf, nor is the installer or any other person related to the dealer or installer.)

14. For each Eligible Product purchased and installed (and where the product warranty for that Eligible Product is registered) in compliance with all of these terms and conditions, the owner shall have one entry in the draw.

#### **HOW TO REDEEM THE 2 PRODUCT MAINTENANCE SERVICES:**

- The monthly prize includes two (2) product maintenance services up to a total value of \$400 (maximum value of up to \$200 per service). Each winner will receive in the mail 2 Vouchers (one for each product maintenance service).

To redeem this portion of the Prize, a customer must:

15. When the next scheduled product maintenance service is due (please refer to the owner's manual for the product), engage an authorised Seeley International Service Agent using Seeley International's online 'Book a Service' tool, or by calling the Seeley International Call Centre.

16. Present the Service Agent upon arrival with one (1) of the Vouchers you received when the prize was sent to you.

Each Voucher can only be used for a scheduled product maintenance service as required by the owner's manual, up to the value of \$200. It cannot be used for emergency call outs, or for any other reason. In the event that the charge for the service exceeds \$200, the customer will be required to pay to the Service Agent the amount that exceeds \$200.

**Only one Voucher per scheduled product maintenance service can be redeemed (ie the customer cannot use both Vouchers for the same product maintenance service - the second Voucher must be used for a later one).**