#### CONVAIR® LIMITED WARRANTY

We or Us means Convair Cooler Corporation doing business as Seeley International Americas ("SIA"), and our contact details are set out at the end of this warranty;

You and Purchaser means the original end-user purchaser of the Goods;

**Supplier** means the authorized distributor or retailer which sold you the Goods;

Goods and Cooler means the model of the Convair® cooler which was accompanied by this warranty; and Relevant Warranty Period means the warranty period described in "Express Limited Warranty" below.

Do not use cooler cleaners, cooler treatment, or other additives to your cooler. The use of any of these products will void your warranty and may impair the performance of your cooler.

ELIGIBILITY: THE COOLER MUST BE REGISTERED WITHIN 45 DAYS OF INSTALLATION AT: <a href="https://www.seeleyinternational.com/americaswarranty">www.seeleyinternational.com/americaswarranty</a>

SIA SHALL HAVE NO LIABILITY RELATED TO THE CONVAIR® COOLER OTHER THAN FOR BREACH OF THE EXPRESS WARRANTY STATED HEREIN, AND YOU RELEASE AND DISCHARGE US FROM ALL OTHER CLAIMS, WHETHER IN CONTRACT OR TORT, BY STATUTE OR COMMON LAW, AND YOU FURTHER AGREE TO INDEMNIFY AND HOLD US HARMLESS FROM ALL OTHER CLAIMS (INCLUDING BUT NOT LIMITED TO CLAIMS ALLEGING PRODUCT LIABILITY, STRICT LIABILITY, DECEPTIVE TRADE PRACTICES, BODILY INJURY, AND/OR PROPERTY DAMAGE) TO THE MAXIMUM EXTENT PERMISSIBLE UNDER LAW).

THE EXPRESS WARRANTY PROVIDED HEREIN BY SIA IS THE SOLE AND EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF

MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. EXCEPT FOR THE EXPRESS LIMITED WARRANTIES HEREIN, THE CONVAIR® COOLER IS SOLD "AS IS, WHERE IS." NO OTHER PERSON OR ENTITY IS AUTHORIZED TO OFFER, OR GIVE YOU, ON OUR BEHALF, ANY OTHER WARRANTY.

**EXPRESS LIMITED WARRANTY TERM:** SUBJECT TO THE CONDITIONS AND EXCEPTIONS STATED HEREIN, SIA warrants the CONVAIR® COOLER sold by SIA as follows:

- 1. SIA warrants the Cooler cabinet only (base, top, corner supports, side panels, fan housing) against corrosion due to normal operation for 10 years.
- 2. SIA warrants the structural integrity of all plastic components against defects in materials or workmanship for 10 years.
- 3. SIA warrants the original factory-installed Tornado® water pump, water solenoid, Convair/Seeley brand motor and electronic components against defects in materials or workmanship for 2 years.
- 4. SIA warrants the following parts against defects in materials or workmanship for 1 year: bearings, float valve, and plumbing components.
- 5. SIA warrants the factory installed Convair Chillcel™ cooler pads against de-lamination due to manufacturing defect for 3 years. REPLACEMENT OF COOLER PADS DUE TO NORMAL WEAR AND TEAR IS A COMMON MAINTENANCE FUNCTION AND IS NOT COVERED BY THIS WARRANTY.
- 6. All labor costs incurred for installation, removal, or re-installation are the purchaser's responsibility.
- 7. All shipping costs for replacement parts are the purchaser's responsibility.

## – EXPRESS LIMITED WARRANTY COMMENCEMENT:

Warranty coverage begins on the installation date. The installation date is either:

- (1) The date that the Cooler was originally commissioned (commissioning being the process that occurs on, or shortly after, the Cooler is installed whereby the installer checks the installation of the Cooler, and makes any final adjustments, before hand-over to the purchaser). The date the Cooler was commissioned must be provided to Seeley at the time of warranty registration; or
- (2) If the date the Cooler was originally commissioned cannot be verified by Seeley, the installation date shall be deemed to be the date on the purchaser's invoice for the purchase of the Cooler.

However, if the Cooler is not installed within 30 days of the date on the purchaser's invoice for the purchase of the Cooler, then the warranty coverage commences on the date that is 30 days from the date on the purchaser's invoice.

THE DATE ON THE PURCHASER'S INVOICE FOR THE PURCHASE OF THE COOLER MUST BE GENUINE. A NON-GENUINE DATE WILL NOT BE ACCEPTED BY SIA.

- LIMITED REMEDIES: THE EXPRESS REMEDIES PROVIDED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ALL CLAIMS RELATED TO THE CONVAIR® COOLER, AND ARE IN LIEU OF ALL OTHER REMEDIES, WHICH ARE HEREBY DISCLAIMED BY SIA AND WAIVED BY YOU TO THE FULLEST EXTENT PERMISSIBLE BY LAW (INCLUDING BUT NOT LIMITED TO WAIVER OF ALL DECEPTIVE TRADE PRACTICES STATUTES).
  - EXPRESS LIMITED REMEDIES: SUBJECT TO THE CONDITIONS AND EXCEPTIONS STATED HEREIN, your remedies for any claim related to the CONVAIR® COOLER are limited to the following:
  - 1. For breach of the foregoing Express Limited Warranty, if a claim is timely made within the applicable Relevant Warranty Period, THE SOLE AND EXCLUSIVE REMEDY SHALL BE, AT THE OPTION OF SIA AND AT SIA'S COST, TO PROVIDE A REPLACEMENT PART, PROVIDE

A REPLACEMENT COOLER, OR REFUND THE PURCHASE PRICE PAID for the Convair® cooler (any such refund excluding price paid by end-user for delivery, installation, service, repairs and/or maintenance). If SIA elects to provide either replacement parts or coolers, SIA may, in its discretion, use refurbished parts or coolers for the replacement, and may, in its discretion, substitute similar SIA authorized parts or coolers instead of the identical warranted part or cooler, even if such parts or coolers are not on its current price/equipment list. You shall have no recourse for breach of the Express Limited Warranty if written notice of claim is not received by SIA within the applicable Relevant Warranty Period, in which case your claim shall be deemed time-barred for all purposes.

#### 2. **EXCLUSIONS FROM EXPRESS LIMITED WARRANTY.** The EXPRESS LIMITED

WARRANTY excludes coverage for and SIA disclaims (and you hold harmless from and indemnify SIA against) any and all liability to or for:

- a. anyone other than You or any person directly deriving title to the Convair® cooler from You whilst in its original place of installation; (i.e. this Express Limited Warranty is assignable by You only to the person or entity who directly acquires or buys from you your property and/or business, but the assignee has no further right of assignment); and
- b. normal wear and tear; and
- c. the cooler's cooling performance, efficiency, water consumption, and electricity consumption, all of which may vary widely depending upon the environment in which the cooler is installed and operates, the design, area, composition and insulation of the interior structure which it is intended to cool, and how it is used; and
- d. damage, loss or claims caused by, resulting from, or arising out of any utilities, including, but not limited to, electrical surges, and inadequacies, interruptions, failure, or other

problems in or with electricity, power, or clean water supply to the cooler; and

- e. damage, loss or claims caused by, resulting from, or arising out of installation, servicing, maintenance, or repair that is not performed in accordance with SIA's written instructions; and
- f. except where cover is expressly provided for in this Warranty, the replacement, supply, or servicing of consumable items (including, without limitation, washers, seals, bearings, drive belts, float valves, plumbing components, cooler pads); and
- g. calcification of the cooler pads, since calcification may be affected by minerals in the water supplied to the cooler and in the ambient air; and
- h installation or re-installation of the cooler (including without limitation related ductwork, fittings, and other installation components) which is the responsibility of your Supplier and/or installer; and
- i. acts of God or nature, e.g., fire, flood, tornado, power outage, lightning, dust storm; or acts of theft or vandalism; or any intentional act which impairs the utility of or damages the cooler; and
- j. all costs of labour and travel incurred in connection with repairing or replacing a defective part or the cooler; and
- k. any costs incurred by Us in connection with a warranty claim which We determine is not a valid claim covered by the Express Limited Warranty.

LOSS OF EXPRESS LIMITED WARRANTY: THE EXPRESS LIMITED WARRANTY SHALL BE NULL AND VOID, ALL LIABILITY FOR BREACH OF SUCH WARRANTIES OR

OTHERWISE SHALL BE DEEMED DISCLAIMED, AND YOU SHALL WAIVE ALL RIGHTS
AND REMEDIES OF ANY KIND FOR ANY ALLEGED DEFECT IN THE CONVAIR®
COOLER, IF:

- (i) the Convair® cooler has not been installed and commissioned, in accordance with the instructions in the Owner's Manual, by a qualified, licensed, properly trained technician; OR
- (ii) the Convair® cooler has not been operated by you, and/or serviced and/or maintained by a qualified, licensed technician, in accordance with the instructions provided in the Owner's Manual; OR
- (iii) you fail to maintain and present with any notice of claim the up-to-date Maintenance Schedule (if same is contained in the Owner Manual) showing all work performed on the cooler from installation, the date of each work item, a description of the work performed, and the name, signature and contact details of the qualified, licensed technician who performed the work; OR
- (iv) any installation, commissioning, service or maintenance has not been properly or competently performed in accordance with applicable electrical, plumbing, building and safety codes and regulations; OR
- (v) use of any replacement parts or spare parts not authorized by SIA; OR
- (vi) addition of any third party device to (except where such addition is required by the installation instructions and complies with those instructions), or the removal, modification, or alteration of, the Convair® cooler or any SIA component thereof; OR
- (vii) the Convair® cooler has been moved from the original place of installation (whether at the same premises or to different premises).

EVEN IF THE EXCLUSIVE CONTRACTUAL REMEDY (OF PROVIDING A REPLACEMENT PART, PROVIDING A REPLACEMENT COOLER, OR REFUND OF THE PURCHASE PRICE) PROVIDED HEREIN FAILS OF ITS ESSENTIAL PURPOSE, SIA SHALL NOT BE LIABLE TO YOU FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, PUNITIVE, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST REVENUES, DOWNTIME, LOSS OF USE, SUBSTITUTE EQUIPMENT, GOODWILL, DAMAGE TO OR REPLACEMENT OF YOUR OTHER EQUIPMENT AND PROPERTY. IN NO EVENT SHALL OUR LIABILITY EXCEED THE PURCHASE PRICE PAID FOR THE GOODS.

CONDITIONS TO WARRANTY CLAIM: Failure to comply with the following conditions shall waive your warranty claim and release and discharge Us from any liability for same.

- In order to make a claim hereunder, **You must send to the original Supplier of the cooler**, or a cooler contractor authorized by Us, or Us, written notice of the claim made, describing the breach claimed with particularity, stating the date you first learned of it, with your name, address and daytime telephone number, the address at which the Goods are installed, and the model and serial number of the Goods, by mail or (if to Us, then you may also do this through our website (see details below)), and the written notice (or claim lodged through our website) must be received within the Relevant Warranty Period:
  - If by mail to Us, then to:

Seeley International Americas 4430 Glencoe Street Denver, CO 80216 United States of America; or

• If to Us through our website, then at:

www.seeleyinternational.com/americaswarranty

- 2. PROOF OF PURCHASE AND SERVICE RECORDS. You shall, in our discretion, within the Relevant Warranty Period, either send to us at the address below, or make available for inspection by the authorized person or company who attends at your cost to repair or replace the defective part or cooler: (i) the legible and unmodified original proof of purchase, which clearly indicates the name and address of the original retailer, the date and place of purchase, the product name or other product serial number, and show you as the original end-user customer for the Goods, (ii) all of your records of installation, service and maintenance carried out to the Goods, plus the up-to-date Maintenance Schedule (if same exists) in the Owner's Manual, and (iii) your name and contact details.
- 3. <u>SAFE ACCESS TO THE GOODS.</u> You shall provide Us, or the authorized person or company that attends at your cost to repair or replace the defective part or cooler, safe access to your premises and the specific location on your premises where the Goods are installed so that We and/or that authorized person or company may safely access and inspect the Goods and, if a breach of warranty is confirmed, provide a replacement part, provide a replacement cooler, or refund the purchase price, whichever remedy We elect in our discretion.

#### DISPUTE RESOLUTION.

- 1. GOVERNING LAW. This Limited Warranty and all disputes arising from or related to the Convair® cooler sold herewith shall be governed by the Federal Arbitration Act and the laws of the State of Denver, excluding its conflicts of law rules and excluding application of the U.N. Convention on Contracts for the International Sale of Goods.
- 2. <u>FORUM.</u> All disputes arising from or related to this Limited Warranty or the Convair® cooler (including but not limited to the validity of this arbitration clause) shall be exclusively resolved by binding arbitration conducted by an arbitrator pursuant to the Commercial Arbitration Rules of the American Arbitration Association in Denver,

Colorado. You waive the right to join your claim with the claims of any other claimants in a class action or other proceeding, to the maximum extent that such waiver is permissible. The courts in Denver, Colorado shall be the exclusive venue for ancillary relief in aid of arbitration, to which venue and jurisdiction all parties consent. The arbitral award shall be final and non-appealable and shall be enforceable in any court of competent jurisdiction. You agree to maintain the confidentiality of and not to disclose the claims made in the arbitration, the evidence submitted therein, or the arbitral award, subject to both parties' rights to entry of judgment upon the award by a court of competent jurisdiction. This arbitration clause shall be binding upon all parties to a claim that relates in any way to this Limited Warranty or the Convair® cooler, including Us, You, the Supplier, and all third parties.

3. <u>ATTORNEYS' FEES AND COSTS</u>. The prevailing party in any legal proceeding shall be entitled to recover its/his or her reasonable attorneys' fees and costs (including arbitration fees and costs paid).

4. BINDING EFFECT. This Limited Warranty is binding upon and shall inure to the benefit of Seeley International Americas and its parent company, Seeley International Pty Ltd of Australia, which is the manufacturer of the Goods, and which has made a Limited Warranty to SIA that corresponds to this Limited Warranty; and to You and any person directly acquiring title to the Convair® cooler from You whilst in its original place of installation.

## MISCELLANEOUS.

- Severability. If any provision hereof is determined to be invalid or unenforceable, the remainder of this Limited Warranty shall continue in full and effect.
- 2. <u>Captions</u>. The captions or headings used for the provisions hereof are used for convenience only and shall not be interpreted to restrict the plain meaning of the provisions themselves.

# To Contact Us:

Customer Service Department Seeley International Americas 4430 Glencoe Street Denver, CO 80216

Tel: +1 (303) 375-0878

www.seeleyinternational.com/americaswarranty



## WARRANTY REGISTRATION CARD

(To Be Completed by Owner)

### TARJETA DE REGISTRATION DELA GARNTIA (<u>Para Que El Dueño La Complete</u>)

EVAPORATIVE COOLER WARRANTY CARD TARJETA DE GRANTIA DEL ENFRIADOR EVAPORATIVO COOLER

SIRVASE DEVOLVER DENTRO DE 30 DIAS A PARTIR DE LA FECHA COMPRA.

Model Description Descripción del modelo				
Serial No No. de Serie		Date of Purchase Fecha de Compra		
Owner's Name Nobre del dueño				
Original Installation Address Dirección del Lugar de Instalación Original				
Ciudad	State Estado		Zip Codigo Postal	
Dealer's Name  Nombre del Comerciante				



Retain this portion for your records.

